

FLY PARCELS JA

Courier & Freight Forwarding Services

Jamaica's Premier "Final Mile" Logistics Provider

Terms and Conditions of Service

1. DEFINITIONS & SCOPE

Fly Parcels JA (hereinafter referred to as "**the Company**") provides international freight forwarding, customs clearance coordination, and local delivery services. By utilizing our Florida warehouse address and logistical services, the "**Customer**" agrees to the terms set forth in this document.

2. REGISTRATION & DOCUMENTATION

- **Unique Identifier:** Customers must ensure their full name and unique account code (e.g., **FPJA-XXXX**) are clearly labeled on all incoming packages.
- **Invoice Requirements:** Pursuant to Jamaica Customs regulations, customers must provide a valid commercial invoice for every package. Failure to provide documentation may result in delays, storage fees, or Customs penalties.

3. CUSTOMS, DUTIES & TAXES

- **FOB Limit:** Items with a Free On Board (FOB) value exceeding USD \$100.00 are subject to import duties and taxes as determined by Jamaica Customs.
- **Agency:** The Customer authorizes Fly Parcels JA to act as their agent for the purpose of customs clearance and processing.
- **Liability:** All duties, taxes, and government fees are the sole responsibility of the Customer.

4. RATES & PAYMENT

- Shipping rates are based on actual weight. The Company reserves the right to adjust rates based on fuel surcharges or airline price fluctuations.
- All charges must be settled in full prior to or at the point of package release.

5. PROHIBITED & RESTRICTED ITEMS

- The Company will not transport illegal drugs, firearms, ammunition, explosives, hazardous materials, or any item prohibited by the laws of the United States or Jamaica.
- Restricted items (e.g., plants, specific chemicals) require an import permit prior to arrival.

6. STORAGE & ABANDONMENT

- **Storage Fees:** Packages not collected within 14 days of arrival notification will attract a daily storage fee of \$100 JMD.

- **Abandoned Goods:** Packages remaining unclaimed for more than 30 days are considered abandoned and may be sold or disposed of by Fly Parcels JA to recover operational costs.

7. LIMITATION OF LIABILITY

- The Company is not liable for indirect losses, manufacturing defects, or damage to items improperly packaged by the merchant.
- Liability for lost or damaged goods is capped at USD \$100.00 unless additional insurance was purchased at the time of shipping.

8. DISPUTE RESOLUTION

Any disputes arising from these services shall first be referred to the Dispute Resolution Foundation of Jamaica for mediation before any legal action is taken in a Court of Jamaica.

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Terms subject to change. Please check this portal or our official website for the most recent updates.